

The Business of Thinking™

ThinkAbout problem solving

Module summary

As someone recently said, “Too many of today’s problems are yesterday’s solutions”. In the rush to solve problems and get them out of the way, too many business decisions are made with little or no real thought. People look at what facts they have in front of them and take action without thinking things through. The Whole Brain approach to problem solving ensures that all aspects are considered and the action taken will solve the real problem so the problem will not come back later on.

Who should attend?

- ♦ Ideal for frontline staff and anyone who faces problems as part of their job
- ♦ Supervisors, team leaders and individual contributors

Prerequisites

Participants need to have attended the Start Thinking™ workshop or have received an in-depth debrief of their HBDI™ profile

Typical time investment

4 hours

Learning outcomes

At the end of this module participants will be able to:

- ♦ diagnose the different types of problems they face at work
- ♦ understand the impact their thinking preferences have on the way they solve problems
- ♦ use the Whole Brain Model® to understanding how other people solve problems
- ♦ use the Whole Brain Problem Solver to solve real business problems
- ♦ solve both ‘fix it’ and ‘do it’ type problems fast and effectively
- ♦ solve problems effectively both on their own and with other people.

Key activities

- ♦ Whole Brain review
- ♦ Review the use of Whole Brain Thinking at work
- ♦ Diagnose the different types of problems
- ♦ Review the impact that thinking has on problem solving
- ♦ Solve problems using the Whole Brain Problem Solver

better results through better thinking

Africa / Americas / Asia / Australia / Europe



Module topics

Introduction

- ♦ Reviews the application of skills from any previous module
- ♦ Reviews understanding of the Whole Brain Model®
- ♦ Answers any outstanding questions or issues

ThinkAbout problem solving

- ♦ Overviews the module content
- ♦ Highlights the learning outcomes
- ♦ Highlights the importance of this module

Thinking preferences and problem solving

- ♦ Applies the Whole Brain Model® to problem solving
- ♦ Shows the impact that thinking preferences have on problem solving

The Whole Brain Problem Solver

- ♦ Introduces The Whole Brain Problem Solver
- ♦ Overviews the 4-step process in Whole Brain Problem Solving

Problem Solving exercises

- ♦ Practices using the Whole Brain Problem Solver
- ♦ Builds skills and awareness in problem solving

On-the-job application

- ♦ Initiates the transfer of skills to the job, in specific situations

Module summary

- ♦ Reviews the module content
- ♦ Reinforces the key learning points



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The Originators of Whole Brain Technology™ and the Creators of the Herrmann Brain Dominance Instrument (HBDI)™

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